JOINT FINANCE COMMITTEE HEARING

FISCAL YEAR 2021 BUDGET

YRENE WALDRON

DIVISION DIRECTOR

DIVISION OF HEALTH CARE QUALITY
Department of Health and Social Services
February 26, 2020
Legislative Hall, Joint Finance Committee Hearing Room

Comments available online at https://dhss.delaware.gov/dhss/pubs.html

DIVISION OVERVIEW

Division of Health Care Quality's Mission:

To protect those receiving services in acute, out-patient and long-term care health settings, through the promotion of quality care, quality of life, safety and security for patients via provider education and the enforcement of compliance with State and Federal health care laws and regulations.

DIVISION OVERVIEW

Office of Health Facilities Licensing

- Adult Day Care Facilities -12

- Ambulatory Surgical Centers/Free Standing Surgical Centers – 25

- Dialysis/ESRD Centers – 33

- Fed Qualified Health Centers – 11

- Free Standing Birthing Centers – 1

- Home Health Agencies Aide Only – 11

- Home Health Agencies – Skilled – 38

- Hospitals – 16 (3,369 Beds)

- Hospices – 14

- Office Based Surgery Facilities – 58

- Outpatient PT and Speech – 19

- Personal Assistance Service Agencies -44

- Portable X-Ray – 4

- Prescribed Pediatric Extended Care Centers - 3

Office of Long Term Care Licensing and Certification

- Skilled and Intermediate Nursing Facilities – 50 (5,106 Beds)

- Rest Residential Facilities – 3 (104 Beds)

- Assisted Living Facilities – 34 (3,315 Beds)

- Family Care/Adult Foster Care – 45 (111 Beds)

- Group Homes (AIDS) – 1 (16 Beds)

- Group Homes for Individuals with Mental Illnesses 21 (169 Beds)

- Neighborhood Homes – 209 (772 Beds)

DIVISION OVERVIEW

Investigative Section

- IRC- Incident Reporting System

- BCC- Background Check Center

- Drug Screening Program Monitoring

- Adult Abuse Registry

- 24/7 Complaint Referral Hotline

CNA Oversight Section
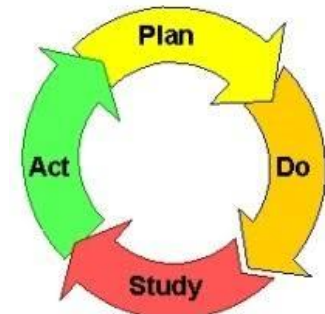
CNA Registry

- Registered CNAs – 6619

CNA Training Oversight

- CNA Training Schools- 29

Continuous Quality Improvement and Educational Trainings Section

- Provider and Staff Trainings

- CMP Fund Program Applications Processing

ACCOMPLISHMENTS

Training Programs for Providers and Division Staff	Held 10 in 2019
Enforcing Federal and/or State Law and Regulations	Completed 547 routine and complaint surveys.
The Complaint & Incident Reporting System	2, 656 Incidents investigated
Background Check Center	21, 736 applications received through the system 6,834 individuals processed through the system
Mandatory Drug Testing	Compliance ensured for applicable agencies and facilities.
Adult Abuse Registry	Compliance ensured with applicable state laws.
Certified Nursing Assistant (CNA) Registry	Successful transition of Online Continued Education Requirement program from Elsevier to RELIAS effective 1/1/2020. Successful integration of online payments for same.
Certified Nursing Assistant Training Programs	Completed 15 CNA Training Program Surveys
CNA re-certifications and reciprocities	Processed 3,500 CNA re-certifications and reciprocities.

ACCOMPLISHMENTS

&MUSIC memory

Division of Health Care Quality Partnerships

"Tunes To Remember" – A Delaware Documentary of Music and Memory

(GAO) U.S. Government Accountability Office

BEAM by EyeClick Projection Gaming System

U.S. Department of Health and Human Services
Office of Inspector General

FBI-SBI-DELJIS AUDITS

It's Never 2 Late
dignity through technology

LOOKING AHEAD

- Improve Assisted Living Facilities Surveys Process

- Recruitment and retention of qualified staff in all sections

- Enhancing Process of Incident Triaging

- Continued analysis and management of increasing staff workload in all DHCQ sections as provider community grows and code and regulatory changes occur.

FY 2021 Governor's Recommended Budget
($ in thousands)

	GF	ASF	NSF	Total
FTEs	41.1		30.9	72.0
Dollars ($)	3,502.7	583.6	2,465.7	6,552.0

Budget Definitions:
GF – General Funds
ASF – Appropriated Special Funds
NSF – Non-Appropriated Special Funds
FTEs – Full Time Equivalent Positions

FY 2021 GOVERNOR'S RECOMMENDED BUDGET

- $154,000 additional ASF Spending Authority
- One-time funding of $165,000 to upgrade DHCQ Databases.
  - ➤ Adult Abuse Registry (AAR)
  - ➤ Licensing Complaint System (LCS)
  - ➤ Incident Referral System (IRS)
  - ➤ Facilities Licensing Tracking
  - ➤ Incident Reporting Intake System

THANK YOU